

WE ARE ALL INDIVIDUALS:

How To Manage a Workforce With Different Backgrounds, Personalities and Attitudes

April 30, 2025

- *Approved by State of NJ, DCA for CPWM (Public Works Managers) 2 CEUs - 2 Management
- *Approved by State of NJ, DCA for CMFOs & CCFOs 2 CEUs - Office Mgt/Ancillary Subjects
- *Approved by State of NJ, DCA for RMCs 2 CEUs - Professional Development
- *Approved by State of NJ, DCA for CTCs 2 CEUs - General/Secondary Duties
- *Approved by State of NJ, DCA for QPAs 2 CEUs - Office Adm/General Duties
- *Approved by NJ State Board of Profession Engineers & Land Surveyors for Professional Engineers 2 CPCs
- *Approved by Rutgers University CRPs - 2 Classroom
- *Approved by Rutgers University for 2 Management/Supervision RPP0/RPPS CEUs
- *Approved for CPAs, RMAs, PAs & PSAs for 2 CPEs - Management

10:00am–12:00 pm Webinar Timetable - \$50 per person

Local governments have a similar staff members—those members who constantly pushes the team to conclude the assignment; the staff members, who thinks they are smarter than everyone else; those who remain quite during every meeting; and those, who finds fault in every idea.

Managing a workforce with unique personalities is difficult, but it's important. That's because the most successful strategies are formed by leaders who understands their employee's strengths and weaknesses, knows how to leverage each member's unique talents, and encourages everyone to work together.

Discover strategies for effectively managing a workforce as unique as the communities you serve. This webinar focuses on how to lead a workforce with diverse personalities, traits, and attitudes by understanding personality types, work preferences, and individual motivations. Learn techniques to address challenges, improve communication, and build a cohesive, high-performing team by leveraging the strengths of each individual. Unlock the potential of a truly dynamic workplace!

Speaker: Professor Stephen C. Betts, Ph.D, William Paterson University

CLAIMANTS CERTIFICATION & DECLARATION

I do solemnly declare and certify under the penalty of the law within bill is correct in all its particulars, the articles furnished or services rendered as stated herein, that bonus has been given or received by any person or persons knowledge of this claimant in connection with the above claim and that the amount charged is a reasonable one.

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Michael F. Conti, Program Coordinator -